## **Terms of Service**

**Effective Date:** 16/05/2025

### **About Us**

Ecohance Group LTD provides renewable energy solutions and electrical services, including Solar PV systems, battery storage, electrical installations, and domestic ventilation, primarily in the UK.

### **Use of Our Website**

By accessing our website, you agree to use it for lawful purposes only and not to engage in any activity that could harm the site or interfere with its functionality.

You may not:

* Copy, reproduce, or distribute any content without permission
* Use the site to spread malicious software or spam
* Attempt to gain unauthorised access to our systems

### **Service Information**

All service descriptions are intended for general guidance and may be subject to change. For tailored advice or accurate quotes, please contact us directly.

### **Quotes & Pricing**

Quotes provided via the website or email are non-binding until formally agreed in writing. Prices may vary based on site conditions, customer requirements, and regulatory factors.

### **Links to Other Websites**

We may link to third-party websites for your convenience. We do not endorse or take responsibility for their content or practices.

### **Intellectual Property**

All content on this site, including text, images, and branding, is the property of Ecohance Group LTD unless otherwise stated. It may not be used without written permission.

### **Changes to These Terms**

We reserve the right to update these terms at any time. Continued use of the website after changes means you accept the updated terms.

### **Contact**

If you have any questions, please contact:
ecohancegroup@gmail.com
07527142537

**Privacy Policy**

**Effective Date:** 16/05/2025

### **Who We Are**

Ecohance Group LTD is committed to protecting your privacy. This policy explains how we collect, use, and protect your information.

### **What Information We Collect**

We may collect:

* Name, email, and phone number (when you contact us)
* Address and project details (when requesting a quote)
* Website usage data (via cookies and analytics)

### **How We Use Your Information**

We use your information to:

* Respond to inquiries and provide quotes
* Deliver services you've requested
* Improve our website and customer experience
* Send updates or important information (with your consent)

### **How We Store Your Data**

Your data is stored securely and only for as long as necessary. We take appropriate technical and organisational steps to protect it.

### **Sharing Your Data**

We do not sell or rent your personal information. We may share data with trusted third parties only where necessary for delivering services or as required by law.

### **Your Rights**

Under UK GDPR, you have the right to:

* Access the data we hold about you
* Request correction or deletion
* Object to or restrict processing
* Lodge a complaint with the ICO

### **Cookies**

Our site uses cookies to improve functionality and analyse traffic. You can manage your cookie preferences in your browser settings.

### **Contact**

For any privacy-related questions or data requests, contact:
ecohancegroup@gmail.com
07527142537